

131 Edison Crescent, Hennospark Ext 26
CENTURION
Tel: ++27 (0)12 653-2528
Fax: ++27 (0)12 653-2524
E-Mail: info@mtek.co.za

P.O. Box10239
CENTURION
0046
SOUTH AFRICA
Website: www.mtek.co.za



Date: 2024-09-26

Notification to Affected Third Parties

Subject: Important Notification Regarding Data Breach

To whom it may concern,

We regret to inform you that M-TEK has experienced a potential data breach on 15 September 2024 due to theft at our premises. During this incident, our server, which contains sensitive information including emails and client data, was unlawfully accessed and stolen.

As per the Protection of Personal Information Act (POPIA), we are obligated to inform you of this breach, as your information may have been compromised. We take this matter very seriously and are currently taking all necessary steps to mitigate the risks associated with this incident.

We recommend that you take the following precautions:

- Monitor your accounts and report any suspicious activity.
- Change passwords and implement two-factor authentication where possible.
- Remain vigilant for potential phishing attempts that may arise as a result of this breach.

We are conducting a thorough investigation into this matter and are committed to enhancing our security measures to prevent future incidents.

If you have any questions or need further information, please do not hesitate to contact us at +27 12 653 2528 or email info@mtek.co.za.

We sincerely apologize for any inconvenience this may cause and appreciate your understanding as we work to address this situation.

Kind regards,

A handwritten signature in black ink, appearing to read "Rodney Cameron", is written over a light blue horizontal line.

Rodney Cameron
(Managing Director)